



Key Principles for Working Together

1. We will all value and work with peoples' skills, knowledge, and interests to improve services for carers.
2. We will establish, via a two-way conversation with those who provide services, a mutually beneficial growing understanding.
3. Through increased co-production carers will help shape future services.
4. We will take positive action to let people know what we are doing and encourage the sharing of knowledge.
5. We will make sure that any person or group of people that wants to be involved is included.
6. We will aim to represent the interest of carers and those they care for by focusing on issues based on multiple cases and trends.
7. We will strive to use plain language and other methods of communication that work for people, explaining jargon, and providing translations where possible.
8. We will be honest and open in a transparent manner to promote mutual trust
9. We will review and reflect on how we do things and change them if we need to.